

Summary

Certified, experienced Information Security Professional eager to continue Leading and Managing staff, as well as projects, while contributing to organizational goals, partnering with business units and surpassing expectations.

Experience (Full-Time)

Marriott Vacations Worldwide Corporation (MVWC), Director, Information Protection & Privacy – 07/11 - Present

- ▲ Direct and/or influence Control Activities and Compliance with Information Protection and Privacy Principles, Corporate Policies / Standards & Business Continuity Milestones across all Business Units & Organizational Levels.
- ▲ Enterprise Information Protection Advocate providing Compliance Guidelines with Domestic & International Laws.
- ▲ Create and Maintain Information Protection & Privacy-related Policies, as well as our Awareness Program..
- ▲ Monitor Information Protection & Privacy-related Legal / Regulatory Requirements and initiate necessary changes.
- ▲ Collaborate with business units, including, but not limited to, Information Resources / Security, Loss Prevention and Internal Audit, regarding Information Protection & Privacy Solutions, Policy Enforcement and Fraud Investigations.

Bright House Networks, LLP (formerly Time Warner Cable), Manager of Enterprise Security – 04/07 - 07/11

- ▲ Lead and manage all Information Security tasks, projects and initiatives for Central Florida.
- ▲ Provide security governance and create / maintain Information Security policies and procedures.
- ▲ Payment Card Industry (PCI) compliance project leader.
- ▲ Configure and maintain web content filter and encryption policies in Central Florida.
- ▲ Develop and administer Division-wide, then Enterprise Incident Response plan.
- ▲ Perform employee investigations, security-related research and fraud analysis.
- ▲ Provision / De-provision Active Directory & Exchange access for employees and contractors.
- ▲ Develop and maintain ongoing Security Awareness program for the entire company.
- ▲ Directed Security & Abuse team supporting customers, while responsible for internal security.
- ▲ Managed a team of up to 6 employees.

R-G Crown Bank, Information Security Officer, Assistant Vice President – 03/06 - 04/07

- ▲ Responsible for the integrity of the Bank's Internet & Information Security Program.
- ▲ Developed new and revised existing Information Technology & Security procedures for the bank, including incident response, compliance with SOX, GLBA and FFIEC regulations.
- ▲ Launched several user awareness initiatives.
- ▲ Performed risk assessments for over 75 applications and various vendors.
- ▲ Researched, analyzed & reported on security-related threats & vulnerabilities.
- ▲ Performed internal compliance audits on IT procedures and within the Active Directory.
- ▲ Worked with Chief Technology Officer (CTO) on Disaster Recovery site and strategy planning.

Charles Schwab & Company, Inc., Access Management & Information Security Specialist – 03/02 - 01/06

- ▲ Provided system access for employees to support, implement & enforce Info Security policies.
- ▲ Administered various Account types such as Active Directory, Exchange, MARS, Remedy, Legacy / Beta (Mainframe), RSA SecurID, Schwab Bank (PFW), Elance Clarity, VAS / Unix, etc.
- ▲ Worked with various administrative tools to ensure security policies & procedures were upheld & kept current.
- ▲ Managed projects that contributed to gaining efficiencies, fostered inter-team cohesion & incorporated innovative solutions functioning as a team lead while primarily telecommuting.

Associate in Technology Services – 10/00 - 03/02 (accepted position above)

- ▲ Provided mission-critical application and infrastructure support.
- ▲ Managed projects while providing technical and business analysis.

Rollins College, IT Help Desk Coordinator & Anti-Virus Administrator – 06/99 - 06/00

- ▲ Maintained Information Security program, specializing in anti-virus technology.
- ▲ Managed Information Technology Help Desk (ITHD) for faculty and staff.
- ▲ Coordinated efficient and effective technology solutions for faculty, staff & students.
- ▲ Spearheaded projects, created training / installation manuals & taught technology courses.
- ▲ Managed a team of up to 5 employees.

Ernst & Young LLP, National Technology Assistance Center

Anti-Virus Administrator & Tech Support Analyst II – 12/97 - 05/99

- ▲ Specialized in the area of IT and Information Security along with anti-virus technology.
- ▲ Provided tier-two critical solutions and training to the firm's computer technicians.
- ▲ Delivered application, hardware & infrastructure support to firm employees and technicians.
- ▲ Implemented, supported & maintained anti-virus technology policy, including supervision.

Int'l Business Machines (IBM) / Computer Generated Solutions (CGS), End User Support Tech Analyst – 06/96 - 12/97

- ▲ Delivered effective and efficient solutions to clients' software, hardware & information needs.
- ▲ Reset passwords for firewall and remote dial-up access, NT Domain and Novell accounts.
- ▲ Managed support calls and kept accurate records on an OS/2 workstation.

Experience (Part-Time)

A Very Private Eye (AVPE), Inc., Licensed Private Investigator – 02/06 - Present

- ▲ Perform investigations, surveillance, protection services & related tasks.

Webster University, Business & Organizational Security Mgmt, Grad. Program, Adjunct Professor – 05/06 - Present

- ▲ Teach Business Intelligence, Asset Protection & Information Systems Security.

PitViper Industries, Lead Technician, Designer & Owner – 04/00 - Present

- ▲ Own & operate an Information Technology and Security solutions company including sales, service, support, consulting, tutoring / teaching, marketing, presentation design, online auctions, etc.
- ▲ Maintain and update website – <http://www.pitviperindustries.com>

Skill Sets

Applications: Microsoft: Windows Operating Systems, Office (Word, PowerPoint, Excel, Outlook, Visio, FrontPage), SharePoint, Exchange Administrator & Management Console, Registry Editor, Active Directory Users & Computers (ADUC) and several other administrative tools.

IT Service Management: Altiris, BMC Remedy, Elance Clarity (Cascade Works) & HEAT.

Web Content Filters: St. Bernard iPrism, WebSense SurfControl & SonicWALL.

Anti-Virus / Malware & Firewall: McAfee VirusScan, Symantec (Norton) Endpoint Protection, Kaspersky Internet Security & SonicWALL TZ Series.

Multi-Factor Authentication: SecurID / RSA ACE Server, also biometric hardware and applications.

Enterprise Security: Proofpoint Messaging Security Gateway.

Productivity and related software: Lotus Notes, Adobe Acrobat & Photoshop, Snag-IT and various vendor-specific applications.

Research & Forensics: Nymity PrivaWorks, manual forensic techniques with limited exposure to e-fence Helix.

Industry Regulations & Best Practices: Sarbanes-Oxley (SOX) Act, Gramm-Leach-Bliley Act (GLBA), European Union (EU) Safe Harbor Framework, International Organization for Standardization (ISO) 27001 & Payment Card Industry (PCI) Data Security Standard (DSS).

Education, Certifications / Licenses, Professional Affiliations & Ongoing Training / Development

Education:

Webster University, Orlando, Florida

Masters Course: Issues in Management – Fraud Detection & Prevention, 03/11.

Nova Southeastern University, Ft. Lauderdale (Davie), Florida

Doctor of Philosophy (PhD abd), Completed coursework, 06/06.

Courses: Information Security, Managing Risk in Secure Systems, Knowledge Management, Telecommunications & Computer Networks, Research Methodology, Human-Computer Interaction (HCI), Information Policy, The Systems Development Process.

National Security Telecommunications & Information Systems Security Instructions (NSTISSI) 4011 & 4013 Certification, approved by the National Security Agency (NSA) Committee on National Security Systems (CNSS) for **Information Assurance**, 01/06.

Webster University, Altamonte Springs, Florida

Master of Arts: Computer Resources and Information Management, 12/03.

Courses: Project Management of Information Systems, Computer Security, Internet Management Applications, Systems Analysis, Networking & Telecommunications Management, Information Systems Applications, Design & Implementation, Database Management.

Nova Southeastern University, Ft. Lauderdale (Davie), FL

Continuing Education Lecture Series: Emerging Technologies in Forensic Science Investigation, 06/01.

Rutgers University, Newark, New Jersey

Graduate courses completed: Business Communications and Managerial Economic Analysis, 08/98 - 12/98.

University of South Florida, Tampa, Florida

Bachelor of Science: Management Information Systems (MIS), 12/97.

Honors Student Recognition for Academic Achievement.

Member of the University of South Florida Dean's List of Scholars for Academic Excellence.

Member of the University of South Florida Management Information Systems Society (MISS).

Courses: HTML, Unix, C, Database Administration, Business Data Communications, Information Systems Controls, Systems Analysis & Design, Managing Information Services.

Certifications / Licenses:

International Association of Privacy Professionals (IAPP)

Certified Information Privacy Professional / Information Technology (CIPP / IT), 10/11.

Association of Certified Fraud Examiners (ACFE)

Certified Fraud Examiner (CFE), 02/11.

SysAdmin, Audit, Network, Security (SANS)

Global Information Assurance Certification (GIAC) Certified Incident Handler (GCIH), 08/07.

International Information Systems Security Certification Consortium, Inc. (ISC)²

Certified Information Systems Security Professional (CISSP), 06/03.

State of Florida: Class D, 03/01, G, 03/06 & C, 07/08 – Security & Investigations Licenses.

Professional Affiliations:

Information Systems Security Association (ISSA)

Senior Member, 2011; Member, 2003-2010; Communications Director for Central Florida Chapter, 2005 - 2011.

Federal Bureau of Investigation (FBI) InfraGard

Member, 2005; Secured, 2006.

Cambridge Who's Who Executive & Professional Registry

VIP Member - http://www.24-7pressrelease.com/pdf/2008/07/24/press_release_58065.pdf

Ongoing Training / Development: Technology, Privacy, Fraud & Information Security Courses / Conferences / Seminars

Association of Certified Fraud Examiners (ACFE): 23rd Annual Fraud Conference & Exhibition, 06/12.

GDS International: NG Security Summit US, 01/12.

MIS Training Institute: Cloud Security Alliance Congress, 11/10 & 11/11.

Data Connectors: Tech-Security Conference, 11/10.

PCI Security Standards Council: Payment Card Industry (PCI) US Community Meeting, 09/10.

Information Systems Security Association (ISSA): International Security Conference & Leadership Forum, 09/10.

WRDQ TV 27: Interviewed / featured as an Information Technology expert in a segment by Asian Info-Biz, 08/10.

WESH TV News: Interviewed / featured as an Information Security expert during a segment on RFID Security, 05/10.

SANS: Attended SANS @Night Sessions at SANS Orlando, 03/10 & Conference Facilitator, 03/11

RSA: Information Security Conference 2010, 03/10.

New Horizons: Microsoft Excel 2007 – Beginner, Intermediate & Advanced, 12/08 & Introduction to Windows 7, 10/09.

ISSA CISO (Chief Information Security Officer) Executive Forum: Panel Speaker - Managing Security on a Limited Budget, 11/08.

Bright House Networks: Received Management Leadership Certificate, 06/08.

SkillSoft / 24x7: Corporate Agility Conference, 05/08.

Business of Security: The PCI Ultimatum – A Data Security Thriller, 12/07.

Bright House Networks: Web Users Conference, Presented on e-Mail & Web Security, 11/07.

SANS: Security 504 – Hacker Techniques, Exploits, & Incident Handling, 04/07.

Bank Info Security: Online Workshop – IT Risk Assessments – Understanding the Process, 10/06.

SANS: Stay Sharp Course SEC 351 – Computer and Network Security Awareness, 09/06.

QuickStart Training: Implementing & Managing Microsoft Exchange Server 2003, 09/05.

SkillPath Seminar: The Conference on Customer Service, 04/05.

Institute for Public-Private Partnerships (IP3): IT Security Workshop – From Strategy to Reality, 10/04.

Webster University: Leadership Seminar, 03/04.

QuickStart Training: Windows 2003 Active Directory Infrastructure, 11/03.

SkillPath Seminar: The Essentials of Communicating with Diplomacy and Professionalism, 10/03.

MIS Training Institute: InfoSec World Conference & Expo, 03/03, 03/04, 04/05, 04/06, 03/07, 03/08, 03/09, 04/10, 04/11 & 04/12.

TechTrain: Network+ Training, 02/02 & Microsoft Security Clinic, 03/02.

SkillPath Seminar: Managing Multiple Projects, Initiatives & Deadlines, 10/01.

Fred Pryor Seminars: How to Supervise People, 01/00.

ExecuTrain of Orlando: Certificates of completion received for 6 MCSE Classes, 1999 – 2000.